IN THE CLAIMS

Please cancel claims 7-13 without prejudice or disclaimer as to their subject matter and newly add claims 16-37 by this Amendment as follows:

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--16. A method of repairing a computer, comprising the steps of:

turning on power to said computer and letting said computer boot, load an operating system and load a user friendly graphical user interface for said operating system using non-removable media inside said computer when possible;

checking for a conflict inside said computer by non-removable media inside said computer when said computer has said operating system fully loaded and said user friendly graphical user interface is present;

repairing any conflicts by non-removable media inside said computer upon detection of said conflicts in said checking step; and

returning to a user friendly graphical user interface for said operating system if all conflicts have been repaired.

--17. The method of claim 16, further comprising the steps of:

presenting a user on an input/output unit of said computer a plurality of dates and times said computer can revert to based on said dates and times said computer stored state information pertaining to said computer inside a non-removable storage media only when at least one conflict

5 remains unrepaired after said repairing step;

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selecting a date and time to revert said computer to; and

reloading state information germane to said date and time selected by said user resulting in said computer reverting to an earlier time when said computer did not have said unrepairable conflict and displaying a user friendly graphical user interface for said operating system at said date and time that said computer was reverted to.

- --18. The method of claim 16, said conflict selected from the group consisting of a general protection fault, system registry fault and abnormality of system hardware information.
 - --19. The method of claim 17, said state information comprising:
- a registry of said operating system; and
- state data of device drivers.
 - --20. The method of claim 16, said checking step initiated by a user pressing a diagnosis button on an input/output portion of said computer.
- 1 --21. The method of claim 16, said checking step being run automatically periodically by non-removable media inside said computer.

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- --22. The method of claim 16, said booting, loading an operating system, and providing a user friendly graphical user interface being performed by a CD-ROM disk only if said non-removable media inside said computer fails to boot, load said operating system and provide a user friendly graphical user interface germane to said operating system to a user.
- --23. The method of claim 22, said CD-ROM backs up data files stored on said non-removable media of said computer and partitions and formats said non-removable media inside said computer after booting said computer and prior to installation of said operating system onto said computer.
 - --24. The method of claim 23, further comprising the steps of:
- searching for conflicts in said non-removable media inside said computer by using said CD
 ROM;
- repairing any conflicts found in said non-removable media of said computer by said CD-ROM; and
 - reinstalling said backed-up data files to said non-removable media inside said computer.
 - --25. The method of claim 16, said operating system being Windows.
 - --26. The method of claim 16, capacity of said main memory, type of video card, resolution

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of video card, color gradation of said video card, recognition of an MPEG card, state of modem, state of each floppy disk drive, state of each CD-ROM drive, state of each DVD drive, and serial/parallel ports are checked to determine if a conflict exists within said computer after said operating system is fully loaded on said computer.

--27. A computer, comprising:

- a central processing unit for controlling the overall operation of said computer;
- an input/output device enabling a user to interact with said computer;
- a main memory storing program files and data files;
- an auxiliary memory;
 - a non-removable conflict control unit that is accessed by said computer whenever a conflict within said computer is encountered after a graphical user interface for an operating system is presented to a user via said input/output device; and
 - a CD-ROM drive used to boot up said computer, load an operating system and provide a graphical user interface when said computer fails to achieve said graphical user interface germane to said operating system.
 - --28. The computer of claim 27, said conflict control unit comprises a conflict sensing portion to perform a diagnosis on said computer to determine if a conflict is present when said computer is displaying a user-friendly interface germane to said operating system via said



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- --29. The computer of claim 28, said conflict control unit comprises repair software to repair conflicts sensed by said conflict sensing portion.
- --30. The computer of claim 27, said conflict selected from the group consisting of a general protection fault, system registry fault and abnormality of system hardware information, said conflict not interfering with the booting process, the loading of said operating system process and the loading of said user-friendly graphical user interface germane to said operating system.
- --31. The computer of claim 27, said conflict control unit comprises a recording portion recording state information of said computer at various times prior to installation or changes to software in said computer.
- --32. The computer of claim 27, said auxiliary memory providing said input/output device a list of dates and times said computer can revert to by reloading state information stored at each respective date and time listed when said conflict control portion is unable to resolve discovered conflicts.
 - --33. The computer of claim 27, said conflict control unit reverting said computer by

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reloading state information stored in said computer at a prior date and time upon user input via said input/output device when said conflict control portion is unable to resolve discovered conflicts.

- --34. The computer of claim 27, said conflict selected from the group consisting of a general protection fault, system registry fault and abnormality of system hardware information.
 - --35. The computer of claim 31, said state information comprising: a registry of said operating system; and
- state data of device drivers.
 - --36. The computer of claim 27, said input/output device comprising a button that a user can push to cause said conflict control unit to search for conflicts within said computer system and attempt to repair any discovered conflicts without the use of media that is removable from said computer.
 - --37. The computer of claim 27, capacity of said main memory, type of video card, resolution of video card, color gradation of said video card, recognition of an MPEG card, state of modern, state of each floppy disk drive, state of each CD-ROM drive, state of each DVD drive, and serial/parallel ports are checked to determine if a conflict exists within said computer after said operating system is fully loaded on said computer.--